

AUTO-ATTENDED VOICEMAIL AT AN AFFORDABLE PRICE

PCS *mail*™

In business, missed calls mean missed opportunities. Put an end to missed calls and messages with PCS *mail*, the affordable auto-attended voicemail system from PCS *digital*. Let PCS *mail* act as your receptionist, answering your business phone 24 hours a day and routing calls to the appropriate extension or voice mail box. With PCS *mail*, you can enhance customer service with big-business features at a small-business price.

Voice Mail Features

64 Real/Virtual Mailboxes
Announcement Only Menu
Cancel Message Play
Customized Greetings
Fast Forward 5 Seconds
Five Custom Call Routing Boxes
Message Delete with Confirmation
Message Forwarding with or without Comments
Message Info – Time and Date
Message Reply
Message Retrieve
Message Rewind 5 Seconds
Message Save
One-Touch Record to Voice Mailbox
Outbound Notification to Pager or Cell Phone
Password Protection
Pause and Restart Message
Skip to Next Message

Auto Attendant Features

Answering Machine Emulation
Automatic Day/Night Mode
Default Transfer to Operator
Dial-By-Name Directory (First or Last Name)
Direct Transfer to Voice Mail Box
Fax Tone Detection and Transfer
Operator Backup
Transfer Option from Mail Box

System and Administration Features

Automatic Gain Control
Message Waiting LCD/LED or Stutter Tone
Multiple Class of Service (4)
Override System Prompts
PC Programming
Programming from a Touch Tone Phone
Security Passwords: System Administration, System Administrator, and Mailbox Owner

Save Time and Improve Customer Service with Big-Business Features at a Small-Business Price

The affordable PCS *mail* combines auto attendant functionality with powerful voice messaging features.

Answering Machine Emulation – Listen to an inbound message as it's being recorded, with the option of picking up your handset or pressing the speaker-phone button to talk to the caller.

One-Touch Record – Simply press a button on your phone to record a conversation for future playback.

Announcement Only Menu – Save time by building a multi-level menu response system that provides callers with pre-recorded data such as product information, hours of operation or directions to your location – all at their convenience.

Fax Tone Detection – Eliminate missed faxes; the system identifies fax tones and transfers those calls to a programmed fax extension.

Operator Backup – Enhance customer satisfaction by allowing callers to dial "0" at any time to reach the system operator.

Override System Prompts – Execute commands at any time, without having to wait for system prompts to finish playing.

Automatic Gain Control – Improve playback quality by automatically increasing the volume when someone speaks softly and dropping the volume when someone speaks loudly.

Message Rewind 5 Seconds – While playing, rewind any message in five-second increments at any time.

Dial-By-Name Directory (First or Last Name) – Improve service by allowing callers to enter the first letter of a party's first or last name.

Fast Forward 5 Seconds – Speed up message playback in five-second increments at any time.

PCS Mail Configurations

4 ports/6 hours voice storage
8 ports/6 hours voice storage
Field upgradeable from 4 to 8 ports
6-hour voice storage upgrade

PCS Mail Specifications:

Dimensions: H 2.6" W 7.3" L 12.8"
Weight: 1 lb.
External Power Supply:
120 VAC/60 Hz/97 Watts Input
12 VDC output 500 mA